

## INSURANCE

### **Do you bill insurance?**

To provide detailed and patient oriented medical services unconstrained by the rules and fees of insurance companies, we do not contract with or directly bill any insurance providers.

### **Do you see patients with Medicare/Medicaid?**

At this time, we cannot see patients with Medicare due to Medicare law regulations as they apply to Dr. Shiven

## PAYMENT

### **How does payment work?**

Payment for all services is required at the time of care prior to the appointment. We accept debit and credit cards.

### **What happens if I miss my appointment or need to cancel last minute?**

When you schedule an appointment, we reserve that time for you, and Dr. Shiven and his staff spend time preparing for your appointment. All missed appointments, cancellations, or rescheduled visits within 24 hours of your appointment may be charged a \$75 fee. However, this can be waived in case by case basis.

## ADDITIONAL FEES

### **How much should I expect to spend on laboratory testing?**

For standard and functional blood work, we work with national labs. Using your insurance is possible. However, it would be your responsibility to work with the labs directly to bill your insurance. When lab providers are contracted with insurance directly, they will bill them directly. You will be responsible for any charges not covered by insurance.

### **How much should I expect to spend on supplements and medications?**

We recommend quality, evidence-based supplements, including herbal medications and nutritional supplements, for most patients. We also prescribe pharmaceutical medications when necessary. Insurance may cover some medications. However, you can expect to spend about \$50-\$250 per month of treatment on supplements.